



Circular Letter No.4/2019

READ AND CIRCULATE

Kodialbail, Mangalore-3

Date: 11.05.2019

Dear members,

CAN THERE BE A SMOKE WITHOUT FIRE? TRUTH IS INEVITABLE!

Recently the following message has gone viral in the social media, which we have come across, forwarded to us by many of our members:-

The WhatsApp message -

Dear Team,

On Saturday, BCG team is visiting our branch.... They will speak to the individual staff members.... They will access your knowledge level.

They will speak to customers & get the feedback....

Most important they will record everything in camera & will be reporting to MD directly..... Those on leave may be called through phone.... receive the call without fail.... come to the branch within 9.30 and be seated in your respective seats...

Huddle will be conducted at 9.40 sharp.....

Whole Top Management will be watching our branch.....

Be prepared with below list

1. Targets of our branch
2. Ongoing campaigns
3. Previous year performance
4. In depth knowledge of products
5. Your individual performance in sales - HSG + Car Loan + Life Ins + Gen. Ins + Health Ins
6. Customer service
7. Your attitude, willingness to take up the higher responsibility.
8. Deposit rates
9. Loan Interest rates
10. Various schemes.

Please be prepared well... they may ask anything.... Be humble, polite, confident and smart.

Please handle customers carefully.....

Request all to respond on this group by all members that you have read the contents.....

Good luck.....

Immediately on going through the contents of the above message received, which is unwarranted and uncalled for, if it is true, we took up the issue with the Management seeking clarification about the contents of the message.

The Top Management informed us that this said message through social media is not originated from the Management side and they opined that somebody is playing mischief and its a fake message and they will try to find out who has created and send the said message.

Subsequently the Management informed us that, as they could not find out the original of the message that was spread out in WhatsApp, they issued a circular to allusers@ktkbank.com under the subject **“Rumour mongering on social media” on 6th May 2019 which all our members must have gone through by this time.**

Now our question is, if it is not originated from the Management who could have ventured for circulating the above message in social media with regard to BCG's Interference in the internal administrations of the Bank. It is also to be verified whether the contents of the above message in WhatsApp has got any genuine expressions by any quatress within /outside. Therefore this circular is being issued informing our members that in case any such interference as stated above by BCG's team, if they have come across the same may be brought to our knowledge for taking up the issue with Top Management for rectification which please note. If it is a fake one this is an unhealthy development which should be checkmated by all concerned. However truth is inevitable.

With greetings,

Yours comradely,

**Sd/-
(P.R.Karanth)
Gen.Secretary, AIKBEA**

**Sd/-
(K.Raghava)
Gen. Secretary, KBOO**

ALL INDIA KARNATAKA BANK EMPLOYEES' ASSOCIATION	ZINDABAD
KARNATAKA BANK OFFICERS' ORGANISATION	ZINDABAD